zendesk
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loop

Integrate Zendesk with Loop:

You likely get upwards of thousands of customer support tickets every single week, making it harder to connect the dots and solve problems quickly. But the expectation remains – your support team must provide an outstanding customer experience, and that's why we've partnered with Zendesk.

By populating Loop return data directly in Zendesk, your support team can efficiently and effectively solve return-related tickets, all without leaving the ticket view.

"This integration is easy to set up and use, and gives quick insight into returns without having to navigate through separate tabs."

BRYANA KRAMER
CUSTOMER EXPERIENCE MANAGER, RHOBACK

Level up with key benefits:

1. Gain seamless access to powerful return data.

2. Reduce time to resolution for return-related tickets.

3. Provide a high-touch customer experience.

4. Streamline where your team works.

About Zendesk

Zendesk is a service-first CRM company that builds support, sales, and customer engagement software designed to foster better customer relationships. From large enterprises to start-ups, we believe that powerful, innovative customer experience should be within reach for every company, no matter the size, industry or ambition. Zendesk serves more than 150,000 customers across hundreds of industries in over 30 languages.

What you get:

- Date return was submitted
- Status of the return
- Shipping data
- Items returned
- Return reasons
- Return type
- Customer information

Learn more ...

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